



In this newsletter we inform you how to deal with the property you have rented during the Corona crisis.

The landlord cannot determine how you implement the Corona policy in your organization, but we do give you a number of points of attention to consider. These points of attention apply to both a total and a partial closure of the space or building you have rented.

Maintenance and inspections

There are maintenance disciplines that have to continue due to a legal obligation. This includes inspections of the fire and evacuation installation, emergency lighting, fire extinguishing, lifts, etc. We cannot postpone these maintenance work / inspections. We therefore ask you for your cooperation in carrying out these inspections. All technicians and inspection companies follow the guidelines of the RIVM (National Institute for Public Health and Environmental Hygiene) to carry out their work.

We can postpone any maintenance work that is not required by law if you wish.

You can indicate this by e-mail at <u>beheer@propertyview.nl</u>. Please include the address of the space or property you have rented in your email so we can properly register.

Legionella

Legionella is a bacteria and can occur in water supply systems, for example. Under the right conditions, legionella multiplies very fast. Temperatures between 25 and 45 degrees provide an excellent habitat for legionella bacteria in which the multiplication process is optimally stimulated. Above 60 degrees, the legionella bacteria start to die.

Water flow is important. When the water stops in certain parts of the drinking water installation, the bacteria often multiplies at a rapid rate.

Different approaches can be chosen to combat legionella:

1. Vacancy management:

The installation can be closed and drained as much as possible. Before the installation is put back into use, intensive rinsing and samples must be taken to release the installation.

If the sampling shows increased values, the installation must first be cleaned before use, after which control samples must indicate the status.

A major disadvantage of this is that a long period of time is required for rinsing and sampling before releasing the installation.

2. Additional (periodic) management:

To manage the installation, it is currently recommended to perform additional rinsing actions. The approach is to rinse the entire system, preferably twice a week (with hot water above 60 degrees). The current weekly rinsing is therefore extended to all water tap points with a second round per week.



Security

For many collective buildings, an opening and closing round for the building is carried out by a security company. It is good for the security company to know whether your organization is present in the building. You can report changes to <u>beheer@propertyview.n</u> I.

The open and close round cannot be temporarily stopped. The control that the security company performs remains.

Heating installation

If you close your building or rentes space in the building, we advise you to set thermostats to anti-freeze mode or at 10 degrees. Thermostats are located on the wall in a room or on the radiators. Sometimes the buttons are also hidden behind the panels of the radiators. You can then lift it and adjust the thermostate to the correct temperature.

Placing the installation in an anti-freeze mode and / or 10 degrees prevents unnecessary heating costs, but water continues to flow through the installation so that pipes cannot freeze. DO NOT turn off installations!

Cleaning

Cleaning contracts for general areas (collective buildings) will continue to be executed. The cleaner takes RIVM's measures into account and will also devote extra time to clean buttons in lifts and toilets and will (if applicable) ensure that soap pumps are filled and toilet paper is sufficiently available. The cleaner works follow the regular cleaning contract. If you believe that extra cleaning is required, please perform additional cleaning yourself.

PropertyView

We understand that the situation in the Netherlands is new and uncertain for everyone. Together we have to get through this crisis. PropertyView is accessible and has a Corona protocol for the continuation of services. The protocol can be found on <u>www.propertyview.nl</u>.

If you have any questions or if you would like to discuss this, you can reach us during office hours by mail at <u>beheer@propertyview.nl</u> or by telephone on (073) 523 12 82.

The financial administration can be reached by email at <u>administratie@propertyview.nl</u> or by telephone on (023) 553 11 90.

We wish you a lot of strength during this period, follow the guidelines of the RIVM.

Together we can do this!

